

SANCTUARY GAMING CAFÉ

WELCOME TEAM

Welcome to the Sanctuary Gaming Cafe Team (SGC). This is an introduction to the role and some guidance as to what we are trying to achieve.

SGC was founded to provide an affordable evenings entertainment and food for everyone. Our aim is to make it inclusive as possible, and to support those who are struggling financially through the "pay it forward" scheme, and SGC's sponsorship.

SGC is a DSP Project (Disability Support Project). DSP is a not for profit charity that ensures the most vulnerable in our community have the finances they need to live and grow.

If you are interested in joining other areas of SGC or DSP as a volunteer, please speak with a member of the team.

THE ROLE

As a member of the welcome team you are expected to be part of a rota working on Fridays between 4pm -9:45pm (including set up and pack down) . If enough volunteers are available the shift will be split up between you so that you can also enjoy the games.

Your role is to:

- Preparing the cafe
- Welcoming members and guests as they arrive
- Helping new members sign membership forms
- Taking membership payments
- Providing information about SGC Services
- Helping to pack down

You will be provided with a new lanyard and card (with a gamer tag of your choice) and an SGC T-Shirt to wear when you are on duty.

DSP Sanctuary Gaming Cafe
Ecumenical Centre, 6 Evesham Walk
Redditch, Worcestershire
B97 4EX

www.sanctuarygamingcafe.co.uk

Tel: 01527 351021

Email: info@dspuk.org.uk

Reg Charity No: 1177602

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CODE OF CONDUCT

As well as the role requirements we do have a code of conduct.

- Always be understanding.
- Never judge a book by its cover
- Always encourage
- Never discriminate
- Be aware you are representing SGC
- Do as you would be done by

Concerns

If you are concerned about the way a SGC member or staff member is speaking to you, or acting around you, please speak with a member of the management team.

Ideas

We want your input as you are part of the team. Your insight through your role will no doubt provide some inspiration into how we can grow and develop. If you have any ideas to aid our growth and development email management@dspuk.org.uk or speak to a member of the management team.

Uniforms

Please wear any uniform provided and lanyards with your badge when on duty. This will help identify you as someone who can help to our members.

MANAGEMENT TEAM

Alex Powell: CEO
Pete West | Lucy West | Nicki Farnes

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